

EXPLOSIVES AND PYROTECHNICS FACTORY

DECLARATION OF QUALITY POLICY

With its policy of quality, Explosives and Pyrotechnics Factory confirms the use of the established quality management system based on the requirements of the ISO 9001 standards. The obligation of all the employees is to continuously, systematically and skilfully maintain and increase the efficiency and effectiveness of the quality management system.

It is our priority to constantly improve the quality of our products and thus to fulfill the requirements and expectations of the users of our products, which is achieved in the following way:

- By constantly improving all our processes and by monitoring the satisfaction of our customers at all times in addition to providing the complete service of mining, by means of continuous development, monitoring the world trends and expanding our product range.
- By including all the employees in continuous development and respecting their suggestions for improvements, by intensifying teamwork and motivation in order to stimulate productivity and creativity, as well as by means of permanent and planned education, training and motivation of the employees with the aim of effectively conducting current and new businesses;
- By applying a process approach in managing all the resources and activities and in managing the system of interconnected processes;
- By identifying the risks and opportunities in our business making, by planning measures which relate to risks and opportunities, by integrating these measures into all business processes and by evaluating them;
- By making business decisions and other decisions based on the data and information analysis;
- By establishing relations with suppliers with precisely defined requirements of products being purchased and by establishing partnership relations in the field of improvement of cooperation, with the aim of obtaining a high-quality product and thus resulting in the optimal satisfaction of common interests;
- By applying this policy, we provide a significant area for increasing the market share on the existing markets, encouraging the current regional operations, as well as geographic expansion and expansion of the markets in which we are not present.

Krusevac,

DIRECTOR OF EXPLOSIVES AND PYROTECHNICS FACTORY

October 2017



Simić Milan