

FACTORY FOR TWO –WHEELER TYRES AND INNER TUBES

IMS POLICY

(Quality Policy, Environmental Policy and Occupational Health and Safety Policy)

Taking into account the business environment (context) and the strategic orientation of the Factory for Two-Wheeler Tyres and Inner Tubes, the constant improvement of the quality of our products and services are a permanent commitment of all the employees, which is achieved in the following way:

- *By manufacturing products and providing services that meet the requirements, needs and expectations of users and other interested parties, including legal regulations.*
- *By constantly improving all our processes and by constantly monitoring the satisfaction of our customers.*
- *Obligations of top management to stimulate employees to fully and actively participate in achieving the objectives of IMS by creating and maintaining a working atmosphere.*
- *By continuous and planned education, training and motivation of employees for the purpose of performing the existing and new jobs in an efficient and quality manner.*
- *By applying the process approach in managing all resources and activities and by managing the system of inter-connected processes, by using documented information (procedure and instruction) which monitors and measures the said processes.*
- *By identifying risks and opportunities in their business operations, by planning measures related to risks and opportunities, by integrating these measures into all business processes and their evaluation.*
- *By making business and other decisions based on data and information analysis.*
- *By constantly improving relations and developing partnerships with the parties, which contributes to the optimal satisfaction of mutual interests.*
- *It corresponds to the purpose and context of the organization, including the nature, scope and impact of its activities, products and services on the natural environment and workplace environment.*
- *It provides a framework for setting goals for quality, environment, safety and health at work.*
- *It includes a commitment to the protection of natural environment and workplace environment, including pollution prevention and other specific forms of commitment which are relevant to the context of the organization.*
- *It includes making a commitment to meet its obligations to comply with legal requirements and other requirements that the organization has chosen to comply with, as well as a commitment to meet the requirements of other interested parties regarding its aspects of natural environment and workplace environment.*

*The IMS Policy is periodically reviewed and altered as necessary.
It is available to interested parties*

Krusevac
December 2019

**DIRECTOR OF
FACTORY FOR TWO –WHEELER TYRES AND INNER TUBES**

Života Djordjevic