

PROTECTIVE DEVICES FACTORY

DECLARATION OF QUALITY POLICY

Taking into account the business environment (context) and the strategic orientation of the organization, the continuous improvement of the quality of our products and services is a permanent determination of all the employees, which is achieved in the following way:

- **By manufacturing products and rendering services to meet the requirements, needs and expectations of the users and other interested parties, including statutory regulations;**
- **By constantly improving all our processes and by monitoring the satisfaction of our customers at all times;**
- **It is the obligation of the top management to encourage the employees to fully and actively participate in the achievement of business goals by creating and maintaining a work atmosphere;**
- **By means of permanent and planned education, training and motivation of the employees with the aim of effectively conducting current and new businesses;**
- **By applying a process approach in managing all the resources and activities and in managing the system of interconnected processes;**
- **By identifying the risks and opportunities in our business making, by planning measures which relate to risks and opportunities, by integrating these measures into all business processes and by evaluating them;**
- **By making business decisions and other decisions based on the data and information analysis;**
- **By continuous improvement of relations and development of partnership with the interested parties, which contributes to the optimal satisfaction of common interests.**

The quality policy is periodically reviewed and changed as necessary. Depending on the requirements, the quality policy is available to the interested parties.

Krusevac,

DIRECTOR OF PROTECTIVE DEVICES FACTORY

February 2018



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